

How to apply for a disabled parking bay



You can apply for a disabled parking space outside or close to your house, if you are a disabled resident or there is a disabled member of the household.

We will seriously consider applicants who find it difficult to get a space outside or near their home and don't have a specific place to park on their property, such as a driveway. If you are a carer or someone who supports the blue badge holder, you can apply on their behalf.

It is important to understand that there is no right to a parking space outside or near to your property and this includes disabled parking bays. However, Homes Plus does make every reasonable effort to assist individuals with disabled parking bays, where a qualifying need can be evidenced.

What you will need to apply:

You can apply for a disabled parking space by contacting our customer services team. Call us on **0800 048 8955**, visit www.homesplus.co.uk or send a private message at www.facebook.com/MyHomesPlus. We will then be in touch with you within five working days to discuss the next steps and the evidence we will require from you.

The parking bay is intended for a vehicle kept at the address of the blue badge holder and you will need to provide proof of this when applying.

To apply you will need:

- ◆ Evidence of your higher-rate PIP (Personal Independence Payment), or higher-rate Attendance Allowance or the mobility component of DLA (Disability Living Allowance) payments.
- ◆ If you own your car, you will need to provide your V5 or Motability Agreement. If you lease your car, we will need to see the lease agreement. For company cars, you will need to provide proof from your employer that the company car will be kept at your address overnight.
- ◆ Your blue badge number and its expiry date - you must have a valid blue badge registered in your name.
- ◆ Any other supporting evidence provided by a professional, such as an Occupational Therapist.

What happens after you apply:

Once we receive your application, we will assess the information and evidence you have provided. We will then complete an inspection of the street and consult with your neighbours, if applicable.

After the inspection has been completed, we will be in touch to let you know whether a disabled parking bay can be installed. If we are unable to provide a bay, we will explain why.

We will then complete any required legal work and let you know when our contractor is likely to install the markings on the road.

Timescales for this can vary depending on the individual circumstances, so once known, this will be communicated to you.

Please remember that whilst the intention is that the parking bay would be used by you, Housing Plus Group are not able to enforce this at any time.

When we can't install a disabled parking bay:

- ◆ If you do not have a blue badge.
- ◆ If you do not own or lease a vehicle or have a company car that you keep at your address overnight.
- ◆ If there are waiting restrictions, such as double yellow lines, outside your home.
- ◆ If there are traffic calming measures, such as speed humps, outside your home.
- ◆ If you have a driveway or garage - however the local authority may be able to provide a H marking across the entrance to the driveway, to highlight to other motorists that access is required to your property.
- ◆ If there is enough space on your property to park your car, or to create a space where you could park a car.
- ◆ If the bay would obstruct the flow of traffic.
- ◆ If the bay could obstruct your neighbours.
- ◆ If the area is owned or operated by a local authority – you will need to contact them directly.
- ◆ Where the parking bay would contravene National Highways UK regulations.
- ◆ Where legitimate objections have been made from neighbours following consultation.

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