

Volunteer to Get Involved

Discover the many ways that you can share your views, get involved with your community and help us improve our services.

What is MyVoice?

MyVoice offers you a range of opportunities to share feedback on our services, influence the decisions that are made about your home and improve the way that we work.

Customer feedback is regularly sought through a range of measures including surveys, complaints, feedback and our customer-led Scrutiny Group.

How can I make sure MyVoice is heard?

You don't need any previous experience to get involved, just enthusiasm and a desire to make a positive difference. It's also a great way to meet new people, gain valuable volunteering experience and boost your work-related skills.

"Whoever you are and whatever your skills, there is a place for you in the scrutiny group family. Why not give it a go, you may have as much fun and get as much satisfaction out of it as I have."

- Dave, Involved Customer



How do I volunteer to get involved?

You can join our customer-led scrutiny panel, share your views by completing online surveys or tell us what you think over the phone and by email. There is something for everyone, no matter whether you have an hour to spare or more.

It's really easy to get involved - you can:

► **Complete an online form on our website:**

www.homesplus.co.uk



► **Email the customer voice team:**

MyVoice@housingplusgroup.co.uk



► **Call your local customer voice team:**

0800 048 8955



Our customer voice team will be in touch to explain how you can volunteer your time and make sure your voice is heard.

“I would encourage customers to get involved as it's a great way of being part of your community, learn some new skills and potentially help others.”

- Sarah, Involved Customer



Head office:
Acton Court, Acton Gate,
Stafford, ST18 9AP

careplus

Housing Plus Group