

My Homes Plus Rent Calendar 2024–25

Rent increase

Your rent is increasing from 1 April 2024. In line with government guidelines, the amount you pay will go up by 7.7% on 1 April 2024.

We understand that any rent increase will not be good news. You can read about the help and support that we provide, in the enclosed bulletin.

What do you need to do?

If you receive Universal Credit (UC)

You should sign into your UC Journal or call the UC helpline on 0800 328 5644 to update your rent cost. **You must do this from 1 April 2024.**

If you receive Housing Benefit (HB)

The Benefit Office has been notified about your new rent.

If your circumstances have not changed, you do not need to contact the Benefit Office.



Ways to pay

We offer a range of ways to pay your rent, so that you can choose the one that is easiest for you:

- ▶ Direct Debit – to set up a Direct Debit please call our customer service team on 0800 048 8955
- ▶ Online at www.allpayments.net
- ▶ PayPoint in Post Offices and some shops
- ▶ My Homes Plus portal – create an account at: www.homesplus.co.uk/my-homes-plus for quick and easy payment 24/7
- ▶ Call us and make a payment with your debit or credit card

In 2024/25 your total annual rent will be charged over 49* weeks. No rent is charged in week numbers 39, 40, 52 and 53.

*Every five years, rent is charged over 49 weeks to allow for leap years when there are 53 weeks in the financial year rather than 52. (Your rent is normally charged over 48 weeks.)

***If you pay your rent by Direct Debit,** your rent free weeks have already been taken into account. If you pay by Direct Debit, you will be sent a payment schedule showing the amounts due and the dates your rent payment will be collected from your bank account.

Week	Date
1	1 Apr 24
2	8 Apr 24
3	15 Apr 24
4	22 Apr 24
5	29 Apr 24
6	6 May 24
7	13 May 24
8	20 May 24
9	27 May 24
10	3 June 24
11	10 June 24
12	17 June 24
13	24 June 24
14	1 July 24
15	8 July 24
16	15 July 24
17	22 July 24
18	29 July 24

Week	Date
19	5 Aug 24
20	12 Aug 24
21	19 Aug 24
22	26 Aug 24
23	2 Sept 24
24	9 Sept 24
25	16 Sept 24
26	23 Sept 24
27	30 Sept 24
28	7 Oct 24
29	14 Oct 24
30	21 Oct 24
31	28 Oct 24
32	4 Nov 24
33	11 Nov 24
34	18 Nov 24
35	25 Nov 24
36	2 Dec 24

Week	Date
37	9 Dec 24
38	16 Dec 24
39	23 Dec 24*
40	30 Dec 24*
41	6 Jan 25
42	13 Jan 25
43	20 Jan 25
44	27 Jan 25
45	3 Feb 25
46	10 Feb 25
47	17 Feb 25
48	24 Feb 25
49	3 Mar 25
50	10 Mar 25
51	17 Mar 25
52	24 Mar 25*
53	31 Mar 25*