

Neighbourhood issues, environmental issues and ASB



The safety and wellbeing of our customers is always our number one priority. We understand that neighbour disputes, environmental issues and Anti-Social Behaviour (ASB) can have a significant impact on people's mental health and sense of security as well as harming the wider community. You can report these to us, in the following ways:

Neighbourhood issues

Wherever possible, and when it is safe to do so, step one in neighbour disputes is to try talking. If there is any reason that you cannot approach your neighbour or you would like our help to try and resolve an issue, please get in touch.

Neighbour disputes can cover a variety of issues including:

- Issues with parking spaces
- Boundary disputes
- D-I-Y that is occurring during reasonable hours
- Issues arising from a difference in lifestyle



**Tell us about
neighbourhood
issues**

Environmental issues

Please report environmental issues to us and we'll aim to respond within two working days.

Environmental issues can include:

- Condition of property that is causing a hazard to health
- Littering/fly-tipping
- Dog fouling
- Graffiti



**Report
environmental
issues**

Anti-social behaviour

Please report ASB to us and we'll contact you within two working days.

Anti-Social Behaviour (ASB) is defined as behaviour by a person, not of the same household, which causes, or is likely to cause, harassment, alarm, or distress to someone.

ASB includes:

- Threats of violence or actual violence
- Harassment and intimidation
- Threats of criminal damage or actual criminal damage
- Constant and unreasonable noise nuisance
- Alcohol or drug related nuisance



**Report
ASB**